



# National Cancer Patient Experience Survey 2022

53% response rate

61,268 people responded

59%

said the possible long-term side effects, including the impact on their day-to-day activities, were definitely understood

62.4%

said they were given enough information about the possibility of the cancer coming back or spreading, such as what to look out for and what to do if they had concerns



8.88

On a scale of 0 (very poor) to 10 (very good), the average rating of care was 8.88



86.7%

said the administration of their care was very good or good



75.9%

said they had been given the option of having a family member, carer or friend with them when they were first told they had cancer

91.5%

said they had a main contact person who would support them through treatment within the team looking after them

71.1%

said that before their treatment started, they had a discussion about their needs or concerns with a member of the team looking after them



44.7%

said they got the right amount of support from staff at their GP practice during treatment

65.4%

of people who had contacted their GP practice said that the referral for diagnosis was easy to understand



78.6%

who had an overnight stay said they had confidence and trust in all of the team looking after them



Visit [ncpes.co.uk](https://ncpes.co.uk) to see detailed national, Cancer Alliance, ICB, and NHS Trust results

The interactive reporting tool available [here](#), allows you to explore the survey in more detail

A national report is available setting out the headline findings



The survey was sent to adult (ages 16 and over) NHS patients, with a confirmed primary diagnosis of cancer, discharged from an NHS trust after an inpatient episode or day case attendance for cancer related treatment in the months of April, May, and June 2022

